



Welcome to OOSH Northern Beaches - Pittwater House Kids Club

It is a great pleasure to introduce ourselves, Chris and Lou Hegarty, as the owners of OOSH Northern Beaches. We are a privately owned, locally based business established since 2001 and were one of the first businesses to privatise Out of School Hours Care. We strongly believe in keeping Child Care needs “family oriented” and “family friendly”. We enjoy strong community ties, employ local people and are therefore a true local provider. We have a strong Management Team who contribute to the values and philosophy of our business, warm and caring educators and consider them to be part of our family.

We provide a relaxed, safe, caring, welcoming and vibrant environment, where children can have fun through participating in a diverse range of age appropriate yet stimulating activities and we believe in supporting the individual needs of all children and families.

First things first for your 2019 planning:

To register your child with us, go onto our website www.ooshnb.com.au, click on

[Enrol Now](#)

Step 1: For NEW families to My Family Lounge (MFL), click on the REGISTER button. You will then be taken through a registration process to create your My Family Lounge (MFL) account.

Step 2: Log into your My Family Lounge (MFL) account and tell us about you, your child and what bookings you are after so we can help you out.

Step 3: If you have requested permanent bookings, we will come back to you within 48 hours and advise the spot is available for your child. We will email you an ‘offer’ and ask you to accept the offer and complete and submit the Enrolment form in the MFL portal. Please, should you encounter any problem with the process contact us immediately on 99848089 and we can walk you through the process or even do it on your behalf.

[My Family Lounge](#)



Parent Sign-in

Email

Password

[Sign-In](#)

[Register](#)

The software allows you to manage both your permanent and casual bookings, advise of absentees, request changes to your booked days, update your account details, all from your computer. Download the My Family Lounge App from the Apple App Store or the Google Play Store to start booking casual days or advise of absentees from your phone! The software is linked to our digital sign in/out tablet at the kids club, so all information is instantly up to date to assist our wonderful staff. Parent involvement is extremely important to us and we are thrilled to be able to provide you with this easy method of managing your child’s bookings at our service.

Importantly, all bookings are guaranteed a place and we are extremely flexible when it comes to changing days either permanently or casually without penalty and unlike other forms of childcare, you only book the days you require. For all new Kindy children, we will collect the children from their classroom initially and walk them down to the kids club.

A few other points of interest:

After School Care opens from when school finishes until 6.00pm.

Afternoon tea is provided at approx. 4.00pm.

Payments are fortnightly and direct debited from a nominated bank account or credit card, with statements emailed at the time of charging.

We understand throughout the year after school activities change or school camps may come up etc and we are able to accommodate any of these changes without fuss and also cater for any extra curriculum activity your child may have after school.

We will canvass families to ascertain the demand to potentially open a before school care component to our service.

An extremely popular Vacation Care service/program is available, held at one of our other local centres. The program is thorough, enjoyable and always fun to be at. Bookings are available on our website during each week 7 of the school term for the next upcoming holiday period. We will also run a vacation care program onsite during the occasions Pittwater House has vacation care outside other schools timeframe.

We will also open on the Pittwater House Staff Development days from 7.00am – 6.00pm.

Some costs for 2019

\$50.00	Annual family enrolment fee.
\$10.00	Account service fee if the account is unpaid for 7 days after the day of attendance.
\$5.00	It's a parent's responsibility to inform us if a child is not attending on any given booked day. Should your child be on the attendance roll and OOSH Northern Beaches has not been notified of a non-attendance and a telephone call has to be made to confirm your child's whereabouts, this fee maybe applicable.
\$27.00	After School Care fee per session (less any applicable CCSS)

We are an “approved service” for CCSS purposes.

Should you have any further queries please have a look at our website (www.ooshnb.com.au) as I'm sure most of your questions will be answered. If you would like to speak to a real person, please don't hesitate to contact our office on 9984 8089 between normal business hours.

We look forward to meeting you and your child/ren in 2019.

Kind regards

Chris Hegarty

Approved Provider

OOSH Northern Beaches